

**Benton County Financial Assistance**  
**Ayuda Financiera – Condado de**  
**Benton**

**04/2024**

Organization Name	Location	Phone	Day(s) of Operation	Hours of Operation	Miscellaneous Information
Central United Methodist Church	2535 W. New Hope Rd., Rogers, AR 72758	636-1630	Thursdays	8:00-10:00AM	<b>Utility Assistance for Rogers, Lowell, and Avoca residents ONLY. Please arrive by 8AM.</b> Must bring photo ID and utility bill. Assistance provided once every 12 months. Please enter from the West side entrance on the 26 <sup>th</sup> street side.
First Baptist Church of Bentonville	200 SW A St., Bentonville, AR 72712	273-3379	Mondays	9:00AM-4:00PM	<b>Rent and utility assistance for Bentonville, Centerton, Bella Vista, Gravette, Decatur and Pea Ridge Residents ONLY.</b> Please call Monday right after 8:30am, so they can schedule you on Thursday for an appointment. If you call later, they may not have any spots and you will have to wait for the following week. You are eligible to receive assistance every 6 months, but no more than three times.
First Baptist Church Rogers	3364 W. Pleasant Grove Rd., Rogers, AR 72758	636-3451	By appointment ONLY.	By appointment ONLY.	Financial assistance for non-members is limited to those with utility shut-off notices and rental delinquencies. If approved, a one-time payment of up to \$100 will be offered if proof of ability to pay the remaining balance is provided. Assistance can only be offered to each household one time every six months. <b>To request financial assistance please complete the application and book an in-person appointment through the following link:</b> <a href="https://outlook.office365.com/owa/calendar/AssistanceMeeting@fbcrogers.org/bookings/">https://outlook.office365.com/owa/calendar/AssistanceMeeting@fbcrogers.org/bookings/</a>
First United Methodist Church, Bentonville 2 <sup>nd</sup> Street Food Pantry (Bentonville, Bella Vista, Centerton Residents)	201 NW 2 <sup>nd</sup> Street, Bentonville	273-2712	Tues	8:00 AM for number 11:30 – 1:00 Assistance	Apply for financial assistance at <a href="mailto:sspmission@gmail.com">sspmission@gmail.com</a> Requests without all required documents and information will not be considered. Requests received after 12:00 pm (noon) Monday will be considered the following week. The requests are reviewed each Tuesday morning. <b>Requirements:</b> <ul style="list-style-type: none"> <li>• Attach a picture of your photo ID (driver's license, passport, etc.)</li> <li>• Describe your request for financial help in detail - what help are you requesting?</li> <li>• Give us a phone number where you can be contacted - you will be interviewed by our volunteer at this phone number.</li> <li>• List the first and last name of all individuals living in your household, and your current address.</li> <li>• If you want help with your utilities - attach a picture of your latest utility bill</li> <li>• If you want help with your rent - attach a picture of your eviction notice or late bill and provide contact information for your landlord (name and phone number) - If we cannot contact your landlord, your request will be denied! Make sure all photos submitted with your request are readable.</li> <li>• Any incomplete information will be returned to you for further clarification</li> </ul>

Our Healthy Communities	506 E. Spruce St., Rogers, AR, 72757	636-7301	Mon-Fri	8:00-4:30pm	<p><b>Currently out of funding. Program will begin again July, 2024.</b></p> <p><b>EMERGENCY ELECTRIC ASSISTANCE for Benton County residents ONLY.</b></p> <p><b>The emergency assistance will be open until April 30th and you must have a shut off notice or disconnection.</b></p> <p><b><u>Water assistance is available NOW for residents in Rogers &amp; Gravette ONLY.</u></b></p> <p>Regular Assistance: Approved applicants receive a one-time payment applied to the energy bill of their choice. It takes approximately 35 days for the payment to post to the utility account.</p> <p>Crisis Assistance: OHC provides connect, reconnect, or prevents disconnection with electric or gas accounts. Also, if you are at 10% or below in propane (and are not allowed to charge propane), OHC can assist with minimum delivery.</p> <p>Follow Up: Once your application is submitted, please do not call to check on your application. Once we process the initial application, you will receive a notification to finalize your application process.</p> <p>For application and list of requirements, please check their website: <a href="https://www.ohcnwa.org/energyassistance">https://www.ohcnwa.org/energyassistance</a></p>
Helping Hands, Inc.	320 Airport Rd., Bentonville, AR, 72712	273-2511	Mon-Fri	10:00AM	<p><b>Utility, medical, and rent assistance available for the first 10 clients ONLY.</b> Please arrive by 7:00am, at the latest, to be served at 10:00am. Please bring the following:</p> <ul style="list-style-type: none"> <li>• ID</li> <li>• Social Security Card</li> <li>• Utility Bill</li> <li>• Lease Contract</li> <li>• Medical bills</li> </ul>
Society of St. Vincent de Paul	Rogers, Arkansas	616-1242	Please call and leave a voicemail.	Please call and leave a voicemail.	<p><b>Utility assistance available for Rogers and Lowell residents ONLY.</b></p> <p>Please call (479) 616-1242 and leave a voicemail. They will check voicemails every Monday/Tuesday. One of their volunteers will return your call within 48 hours. If you are eligible for assistance and they have funds available for what you need, they will schedule a home visit as soon as possible to determine what type of assistance they are able to offer.</p> <p><b>No financial assistance is given out at the food pantry.</b></p> <p>Criteria for receiving financial assistance if funds are available:</p> <ul style="list-style-type: none"> <li>- Families are helped regardless of race, religion, or national origin.</li> <li>- Family must live in Rogers or Lowell or be parishioners of St. Vincent de Paul church.</li> <li>- Families may receive financial assistance only once every 6 months.</li> <li>- Home visits are always necessary.</li> </ul>
WayStation	314 N 13th St., Rogers, AR, 72756.	202-5614	Tues-Fri	8:30AM-4PM	<p>The Micah 6:8 Initiative provides funds for rent and utilities for families who are at imminent risk of homelessness.</p> <p>Call or visit WayStation to learn if you qualify.</p>

Holy Trinity Lutheran Church	1101 W. Hudson Rd., Rogers, AR 72756	636-1135	Thu-Fri	2PM-4PM Call before hand	<b>Pastor's Care Fund.</b> Please call to check if you are eligible for financial assistance. <a href="https://www.holytrin.org/#hello">https://www.holytrin.org/#hello</a>
St. Stephen Benevolent Conference	Bentonville, AR	696-9361	Please call and leave a voicemail.	Please call and leave a voicemail.	<b>Utility and rent assistance to individuals and families in the Bentonville, Bella Vista, Cave Springs and Centerton areas ONLY.</b> Please leave a voicemail with the following information: <ul style="list-style-type: none"> <li>- Name</li> <li>- Phone Number</li> <li>- Brief description of your immediate need</li> </ul> The church checks messages on Mondays and Thursdays. If they have funds, they will call you back with additional information.
Second Mile Ministries	315 W. Maple St., Fayetteville, AR 72701 (Herritage Hall)	521-4787	Mon, Wed, Fri	9:00AM-12:00PM	Second Mile seeks to reach out to the broader NWA community by meeting needs of food, clothing, monetary aid in small amounts, rent, utilities and some medications. <a href="https://ubcfayetteville.org/second-mile-ministry/">https://ubcfayetteville.org/second-mile-ministry/</a>
Genesis House – Siloam Springs	1402 N. Inglewood St., Siloam Springs, AR 72761	549-3438	Mon – Fri	9:00am-11:30am	Depending on funding, assistance for emergency shelter, eviction notices, or 1st month's rent/deposit will be available. <a href="https://www.geneshousesiloam.com/">https://www.geneshousesiloam.com/</a>
Crawford-Sebastian Community Development Council, Inc. (C-SCDC)	1617 S. Zero St., Fort Smith, AR 72918	785-2303 x110			<b>The weatherization assistance program.</b> Households with incomes that do not exceed 200% of Poverty Guidelines as determined by the Department of Energy (DOE) may be eligible for the Weatherization Assistance Program. In addition, those households with a member receiving SSI are categorically eligible. Due to limited funding, priority points are awarded to households with members who are elderly, handicapped, children under 19, or Native Americans. Please apply through the C-SCDC and call for additional questions. <a href="http://www.cscdc.net">www.cscdc.net</a>
Care Community Center	2510 N. 17 <sup>th</sup> St., Ste 202, Rogers, AR, 72756	246-0104	Mon-Sat Tues & Wed	8AM-1PM 4PM-8PM	<b>ALL TAX SERVICES ARE CLOSED.</b> You can make an appointment online by selecting the location closest to you and using the appointment calendar on that page. If you do not have internet access, please call our main office at 479-246-0104 and select option 3, to make your appointment. Leave a message, and we will return your call to schedule an appointment. Based on tax return complexity, it will take forty five minutes to one hour to complete your appointment in person. Some tax returns may require multiple appointments to complete. For required documentation and intake form, please check their website: <a href="https://carecc.org/tax-center/overview.html">https://carecc.org/tax-center/overview.html</a>
Arkansas REALTORS® Association, Hearts and Homes	11224 Executive Center Dr., Little Rock, Arkansas 72211	501-225-2020	Mon – Fri	8:30AM-4:45PM	Grants are available to help pay rent, mortgage, utilities, or other every day housing-related expenses. Hearts & Homes of Arkansas does not provide housing to anyone, nor do they assist in finding housing. There is a \$2000 limit per applicant, and grants are given at the discretion of the Hearts & Homes Board of Directors based on the need and qualifications of the applicants. Please see website for grant application, requirements, and eligibility. <a href="https://www.arkansasrealtors.com/consumers/hearts-and-homes">https://www.arkansasrealtors.com/consumers/hearts-and-homes</a>
<b>Wireless Phone Services</b>					Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income.

Assurance Wireless	PO Box 5040 Charleston, IL 61920	1-888-321-5880			Assuranecwireless.com
Safelink	PO Box 220009 Milwaukie, OR 97269-0009	1-800-723-3546			Safelinkwireless.com
Qlink	Qlinkwireless.com	1-855-754-6543			Qlinkwireless.com
Cintex					Lifeline and ACP are government benefit programs providing free cell phone service* for eligible customers. You may qualify for FREE phone service if you receive assistance from Medicaid/Medi-Cal, SNAP/CalFresh or other government programs, or if you are considered low income. For more information and eligibility, please check their website: <a href="https://cintexwireless.com/">https://cintexwireless.com/</a>
TruConnect					We're TruConnect, the wireless service that offers high speed data, unlimited talk and text, plus a free Android™ smartphone at no cost to qualifying customers. Get our free wireless service through government programs like Lifeline and the Affordable Connectivity Program (ACP). For more information and eligibility, please check their website: <a href="https://www.truconnect.com/">https://www.truconnect.com/</a>
Credit Counseling of Arkansas (CCOA)	Locations in Fayetteville & Bentonville	521-8877	Mon-Thurs Friday	8:00am-5:00pm 8:00am-12:00pm	Free one on one financial counseling including budget counseling, debt elimination counseling, credit report review/counseling, and housing counseling for pre-purchase or mortgage delinquency. <a href="http://ccoacares.com">ccoacares.com</a>