

Financial Assistance – Washington County
 Marked out – not offering assistance at this time

7/2021

Organization Name	Location	Phone	Day(s) of Operation	Hours of Operation	Miscellaneous Information
Washington County Department of Human Services	4044 Frontage Rd Fayetteville AR 72703	479-521-1270	Mon-Friday	8:00am-4:30pm	SNAP, TEA (transitional employment assistance) English PDF application link: https://humanservices.arkansas.gov/wp-content/uploads/Application_for_SNAP_and_TEA_DCO-0215.pdf Spanish PDF application link: https://humanservices.arkansas.gov/wp-content/uploads/Application_for_SNAP_and_TEA_DCO-0215_Spanish.pdf Medicaid, AR Kids, and other programs available dependent on eligibility. Apply online at https://access.arkansas.gov/ or at DHS office
Bread of Life - First United Methodist Church	208 W Emma Ave., Springdale	751-4610	Wed & Thurs	9:00am-11:30am Check-in begins at 9:00 a.m. at our loading dock and closes at 11:20 a.m.	able to assist with food each month and financial assistance one time every three years, up to a maximum amount of \$350 as your circumstances require and as our resources allow. To qualify for financial assistance, you must: <ul style="list-style-type: none"> • live in Springdale • have a notice of eviction or a disconnect notice for utilities We are not able to assist with hotel costs. If you qualify or have questions, please bring your documents in during BOL operating hours to visit with a member of our team.
Compassion NWA	3157 W. Sunset, Springdale	717-5662	Mon-Thu Fri-Sat	9:00am-6:00pm 9:00am-8:00pm	Must have a valid ID. Help with food and clothing. www.compassionnwa.com
Community Development City of Springdale (Springdale Residents) * Housing Rehabilitation Prog.	201 N Spring St, Springdale	750-8175	Mon-Fri	8:00am-5:00pm	Helps low-income homeowners with repairs and upgrades up to \$30,000 like heating and air, roof repair, bringing house up to city code, energy saving and improvement on doors and windows, sewer, and water heater. Residents must meet income requirements. Houses that are 1978 and older are top priority, houses newer than 1978 one emergency repair/upgrade only.
Cooperative Emergency Outreach (Washington County residents who live south of the Northwest Arkansas Mall) Continuing information:	1649 E Huntsville Rd, Fayetteville	444-7500	Mon, Wed, Fri	1:00pm-3:00pm	Number of Clients Served: Up to 10 individuals for assistance with rent, utilities, prescriptions, and food. CEO will not assist with gasoline or clothing for now. An additional 10 individuals may receive “grab and go” CEO Emergency Food Bags. New Requirements

<p>Cooperative Emergency Outreach (Washington County residents who live south of the Northwest Arkansas Mall)</p>					<p>Centers for Disease Control (CDC) guidelines will be followed, including social distancing of at least 6 feet and limited numbers of people in the building. Each CEO Client (and Volunteer) must feel healthy and free of exposure to COVID-19 for the last 14 days. No one with a fever, cough, shortness of breath or who has been exposed to COVID-19 in the last 14 days will be admitted. Every person entering CEO must wear a mask that securely covers the nose and mouth.</p> <p>Clients will take a CEO number to be served on a first come first-served basis, as always. Clients will wait in their vehicles until called by a Volunteer. Only 2 Clients and 2 Volunteers will participate in interviews in the main lobby. Client family members must wait outside. Volunteers will complete CEO forms during the interviews. Clients will return the number cards for future use.</p>
<p>Credit Counseling of Arkansas (CCOA)</p>	<p>Locations in Bentonville & Fayetteville</p> <p>1111 E Zion Rd, Fayetteville, AR 72703</p>	<p>479-521-8877</p>	<p>Mon-Thurs Friday</p>	<p>8:00am-5:00pm 8:00am-12:00pm</p>	<p>CCOA offers a variety of one-on-one financial counseling to help you, it all depends on what you need:</p> <ul style="list-style-type: none"> •Free budget counseling to help you create a financial plan •Free debt elimination counseling to help you understand the different options you can use to become debt free •Credit report reviews to help you understand how credit reporting works and what you need to do to improve your report and score •The required pre-filing bankruptcy counseling session •The required pre-discharge education classes •Housing counseling for pre-purchase or mortgage delinquency if you are having trouble making your mortgage payments <p>All counseling services are offered in English and Spanish. A Marshallese interpreter can be made available.</p> <p>In-Person Appointments Available for All Locations CCOA is committed to helping you stay financially stable during the COVID-19 pandemic. We have implemented the following measures for our in-person appointments: Health screenings for staff to provide our clients with options to reschedule or conduct a phone or online appointment if needed. Social distancing is observed through plexiglass screens. Masks are optional during appointments (provided by CCOA if needed). Regular, thorough cleaning.</p>
<p>Economic Opportunity Agency (Washington County Residents)</p>	<p>614 E Emma Ave # M401, Springdale</p>	<p>872-7479</p>	<p>Mon-Thu Friday</p>	<p>8:00am-3:00pm 8:00-11:00am</p>	<p>All Programs are first come, first serve. EOA water and rental assistance applicants must apply online and for gas and electric assistance applicants must call and make an appointment.</p> <p>The <u>EOA Water Assistance Program</u> allows a one-time payment of up to \$100 to be made toward a past-due water utility bill for low-income customers of Springdale Water Utilities, Fayetteville Water, Washington Water, or Tontitown Water.</p> <p>(Information continues next page)</p>

<p>Continuing information: Economic Opportunity Agency (Washington County Residents)</p>					<p>To be eligible for the EOA Water Utility Assistance Program, you must live in Washington County, your household income must be at or below 125% of the federal poverty guidelines, and you must have a Past Due Water Bill or Disconnect Notice. You also must provide proof of income for all household members 18 and older. Applications cannot be processed without complete information and supporting documentation.</p> <p><u>SUPPORTING DOCUMENTATION NEEDED TO APPLY</u> Driver's License or Photo ID Proof of Income for Previous Month for all Household Members (Including Pay Stubs; Self-Employment Income; Social Security Income (SSA); Supplemental Security Income (SSI); Supplemental Security Disability Income (SSDI); Child Support; TEA; Alimony; Unemployment benefits; Worker's Compensation; Veterans Benefits; Retirement Benefits, etc.) Water Bill or Disconnect Notice Social Security Number</p> <p>Link to apply: https://eoawc.org/water-intake-form/</p> <p>The EOA Rental Assistance Program provides rental assistance to households experiencing financial hardship, due to loss of income, during the COVID-19 pandemic. Individuals who experienced a loss of income resulting in past due rent or eviction may qualify. Please contact our office for more information.</p> <p>To be eligible for the Rental Assistance Program, you must live in Washington County, your household income must be at or below 125% of the federal poverty guidelines, and you must have an Eviction notice, late rent notice, or letter from landlord/property manager confirming amount of past due rent. You also must provide proof of income for all household members 18 and older. Applications cannot be processed without complete information and supporting documentation.</p> <p><u>SUPPORTING DOCUMENTATION NEEDED TO APPLY</u> Driver's License or Photo ID Proof of Income for Previous Month for all Household Members (Including Pay Stubs; Self-Employment Income; Social Security Income (SSA); Supplemental Security Income (SSI); Supplemental Security Disability Income (SSDI); Child Support; TEA; Alimony; Unemployment benefits; Worker's Compensation; Veterans Benefits; Retirement Benefits, etc.) Eviction notice, late notice, or letter from landlord confirming amount of past due rent Social Security Number</p> <p>Link to apply: https://eoawc.org/rental-assistance-application/</p> <p>(Information continues next page)</p>
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<p>Continuing information: Economic Opportunity Agency (Washington County Residents)</p>					<p>The <u>Low-Income Home Energy Assistance program</u> helps low-income households with their energy costs in winter and summer as part of the federal Low Income Home Energy Program. Families receiving food stamps or having an elderly or disabled person in the household and those who are facing utilities shut-off or need wood or propane for heat may apply for assistance. Can only apply in person, must call first to set up appointment, no walk ins.</p>
<p>HARK</p> <p>Due to very high application volumes for ERA, it may take us longer to respond. We will reach out as quickly as possible. Thank you for understanding.</p> <p>**If in Washington County, contact Hark to get a comprehensive resource plan and get routed to the correct distribution site in regard to rental assistance.</p>					<p>RENTAL OR UTILITY ASSISTANCE for individuals who earn above \$20,000 a year and have rent comprising no more than 50% of their income. Connect online at www.harknwa.com</p> <p>EMERGENCY RENTAL ASSISTANCE <u>Benton County residents</u> needing rental assistance due to the financial burden caused by the COVID-19 pandemic may be eligible for the new federal Emergency Rental Assistance (ERA) Program. To apply, complete our Hark contact form or if you prefer to speak to someone on the phone, call 2-1-1. *Note that this program is currently only for rent in arrears and/or current months' rent, not the next month's rent. ERA ELIGIBILITY REQUIREMENTS:</p> <p><u>INCOME LEVEL</u> An applicant must have a household income at 80% or lower than the Area Median Income</p> <p><u>FINANCIAL DIFFICULTY</u> Someone in the household has experienced at least one of the following due to COVID-19:</p> <ol style="list-style-type: none"> 1. Is currently eligible for unemployment benefits 2. Or has experienced a reduction in household income 3. Or has incurred significant costs or financial hardship <p><u>HOUSING INSTABILITY</u> Can demonstrate a risk of experiencing homelessness or housing instability due to COVID-19</p> <p>You will be asked to provide SUPPORTING DOCUMENTS (e.g. layoff letter, rent owed statement, eviction notice, unemployment claim, tax documents, pay stubs, etc.)</p>
<p>His Helping Hands – First United Methodist Church</p> <p>Due to COVID19 precautions, we are currently open by appointment only.</p>	<p>130 Main St, Springdale</p>	<p>479-751-4610 - option #3</p>	<p>Wed & Thursdays</p>	<p>9:00am-11:30pm</p>	<p>Clothing, household items for men, women, children. By appointment only. Please call 479-751-4610 – then hit option 3 to be connected with someone. Proof of ID. Size of household determines number of items. 1x/month</p> <p>Please call 479-751-4610 - option #3 to schedule an appointment or make drop off arrangements.</p> <p>Families may come once a month to search through our donated inventory and select clothes free of charge to meet their needs.</p>

Hope Cancer Resources	5835 W Sunset Ave, Springdale	361-5847	Mon-Fri	8:00am-5:00pm	Financial assistance for CANCER PATIENTS ONLY who are in need because of illness. Financial assistance is provided for prescriptions, dental care, travel expenses and everyday living expenses such as rent/mortgage, homeowners insurance, car payments, gas cards, and utilities. You may access our application for financial assistance here: English: https://hopecancerresources.org/pdf/PatientAssistanceApplication.pdf Spanish: https://hopecancerresources.org/pdf/SpanishPatientAssistanceApplication.pdf
Salem Lutheran Ministries — Project Compassion (Springdale residents only)	1800 W Emma Ave Springdale, AR 72762	751-9500	Wednesday	9 – 11:30 am	ID required; financial asst. First come, first serve. -4 people eligible weekly Utility asst require shut-off notice. Rental asst require eviction notice Food, Fuel (\$15), Rx asst. (\$50) maximum support Ev 6mo. **NO FINANCIAL ASSISTANCE AT THIS TIME**
Salvation Army	219 W 15 th St, Fayetteville 329 Holcomb St., Springdale	521-2151 ext. 116 751-2077 751-7352	M-F Thurs	9:00-3:00 10:00am-3:30pm	By appointment. Emergency assistance
Samaritan Community Center	1300 North Thompson St, Unit G Springdale	340-0109	Mon-Thur Friday	8:30am-4:30pm 8:30am-12:30pm	Rent & Mortgage assistance for community members who live within the Rogers city limits. Applicants must be financially impacted by the COVID 19 virus , be income eligible. Please contact the Care Coordinator at 479-340-0109 for more information and to be connected with a Care Advocate.
Springdale Housing Authority	#5 Applegate Drive Springdale,	751-0560	Mon-Fri	7:30 AM - 4:30 PM Closed for lunch 12:00 PM - 1:00 PM	Application Packets when completed may be submitted to the Housing Authority in the following way: Mailed to the Housing Authority at PO Box 2085, Springdale, AR 72765 Or Delivered in person to #5 Applegate Drive, Springdale, AR 72764. We do not accept applications on Fridays. https://www.springdalehousingauthority.com/files/2018/09/Combined-English-PDF-9272018.pdf https://www.springdalehousingauthority.com/files/2018/09/Combined-English-PDF-9272018.pdf Additional forms may need to be printed and filled out and can be obtain in office or via website:

					https://www.springdalehousingauthority.com/apply/
Lifesource International	602. S School St, Fayetteville	521-4000	Mo, Wed, Th Mondays 1 st 3 rd Sat	8:30-11:30 6:00-7:00pm 5:00-7:00pm	Adult education, counseling, 5 pieces of clothing per person per family for food pantry clients. Call for services during pandemic. No clothing vouchers
Washington Country Arkansas		877-492-3727	Mon-Fri Sat	8:30am-7pm 9am-1pm	<p>Emergency Rental Assistance</p> <p>The Washington County Emergency Rental Assistance Program (WCERAP) was created to help renters dealing with financial challenges related to the COVID-19 pandemic. For eligible households, the program offers rental and utility assistance to help Washington County renters avoid eviction or loss of utility service. ERAP was established by the Consolidated Appropriations Act 2021.</p> <p>WCERAP helps tenant households with paying rent, past-due rent balances (also known as arrears), utility and home energy costs, utility and home energy cost arrears, and other expenses related to housing. Rent expenses include rent, rent arrears. Utilities include separately stated electricity, gas, water, sewer, trash removal and energy costs, such as fuel oil.</p> <p>Who is eligible for WCERAP?</p> <ul style="list-style-type: none"> • Must be obligated to pay rent on a residential dwelling in Washington County. • One or more individuals within the household has qualified for unemployment benefits or experienced a reduction in household income, incurred significant costs, or experienced other financial hardship due to the COVID-19 outbreak. • You're able to demonstrate risk of experiencing homelessness or housing instability. • The household has an income at or below 80% of area median income (AMI) Washington County Income Limits. <p>What are the benefits?</p> <ul style="list-style-type: none"> • Rent • Back rent (arrears) to April 1, 2020 • Utility bills, this includes electric and gas, fuel oil, wood and pellets <p>What documentation is needed?</p> <ul style="list-style-type: none"> • 2020 W-2s or Income Tax Form (e.g. 1040). • Current pay stubs (last 2 months) • Lease or rental agreement or letter of attestation from landlord • Eviction notice (If applicable) • Unemployment Compensation Benefits letter (if applicable)

				<ul style="list-style-type: none"> • Documentation for other income sources (Social Security or Disability, Child Support, Alimony, Pension as applicable) • Legal Name of your landlord <p>To apply go to https://wcerapapplicantportal.reframeassist.io/#/auth/login Must create an account to proceed with application</p>
Wireless Phone Services				<p>Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income.</p>
Assurance Wireless		PO Box 5040 Charleston, IL 61920	Questions? Call us toll free 1-888 321- 5880	<p>Federal Lifeline Assistance: Assurance Wireless is a federal Lifeline Assistance program. Lifeline is a government assistance program. The Assurance Wireless offer provides eligible low-income customers free monthly data, unlimited texting, and free monthly minutes. Plus a free phone.</p> <p>Qualifications: Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income. If you are unemployed, you can use your Unemployment Benefit Letter as proof of eligibility until 09/30/21.</p> <p>Proof of Eligibility: You must provide proof of program participation or proof of income.</p> <p>One Account per Household: The Lifeline Assistance program is available for only one wireless or wireline account per household. Separate households that live at the same address are eligible, including residents of homeless shelters and nursing homes. Residents with temporary addresses are also eligible.</p> <p>To apply: https://www.assurancewireless.com/</p>
Safelink Wireless		PO Box 220009 Milwaukie, OR 97269	For Enrollments and Plan Changes: Monday - Saturday 8:00 a.m. - 10:00 p.m. EST Sunday 8:00 a.m. - 7 p.m. EST	<p>SAFELINK WIRELESS® is a program provided by TracFone Wireless, Inc. serving eligible households. To participate in the SAFELINK WIRELESS® service, certain eligibility requirements must be met, which are set by each State where the service is provided. These requirements are based on a person's participation in state, Federal support programs, or by meeting the Income Poverty Guidelines as defined by the U.S. Government. SAFELINK WIRELESS® service is limited to one person per household.</p> <p>At TracFone Wireless, our formula to success is simple – exclusively focusing on prepaid cell phones and service. Unlike some prepaid providers, we do not require customers to enter into a service contract. Our customers enjoy the freedom we offer – No Bills, No Contracts, No Surprises – they are in control. Prepaid is all we do, and we have over 20 million subscribers because we do it better than anyone else.</p>

			<p>For Technical Support: 8:00 a.m. - 12:00 a.m. EST (7 days a week)</p>	<p>We believe that cell phone ownership is not only a right, but also an important tool for individual success in today's world. Everyone should have a cell phone and the ability to know what their cell phone service will cost, without paying more than they want or can afford. At TracFone, we allow our customers to maintain a cell phone for as low as possible, and we never charge extra fees to activate cell service.</p> <p>To apply enter in zip code: https://www.safelinkwireless.com/</p>
Qlink Wireless	Qlinkwireless.com		1-855-754-6543	<p>The goal of the Lifeline program is to ensure low-income households have access to basic telecommunication services so they can stay connected to family, friends, work, healthcare, job opportunities and 911 emergency services.</p> <p>Q Link Wireless is one of the leading providers of the Lifeline government benefit program and provides eligible participants free cell phone service every month that includes UNLIMITED talk, text and Data. You may qualify if you already receive government benefit programs like:</p> <ul style="list-style-type: none"> Food Stamps (SNAP) Medicaid Federal Housing / Section 8 Assistance Supplemental Security Income (SSI) Veteran's Pension and Survivors Pension Program <p>You may also qualify if your total household income meets Federal Poverty Guidelines.</p> <p>Sign up at: https://qlinkwireless.com/signup/g-6-717/</p>