

**Benton County Financial Assistance**  
**Ayuda Financiera – Condado de Benton**

**Last Updated: 1/2026**  
**samcc.org**

| Organization Name   | Location                                     | Phone    | Day(s) of Operation  | Hours of Operation                            | Miscellaneous Information   |
|---|--|----------|----------------------|---|---|
| Central United Methodist Church   | 2535 W. New Hope Rd., Rogers, AR 72758       | 636-1630 | Thursdays            | 8:00-10:00AM                                  | <p><b>Utility Assistance for Rogers, Lowell, and Avoca residents ONLY. Please arrive by 8AM.</b></p> <p>Must bring photo ID and utility bill. Must have shut off notice or disconnection notice. Assistance is provided once every 12 months. Please enter from the West side entrance on the 26<sup>th</sup> street side.</p>  |
| First Baptist Church Rogers   | 3364 W. Pleasant Grove Rd., Rogers, AR 72758 | 636-3451 | By appointment ONLY. | By appointment ONLY.                          | <p>Financial assistance for non-members is limited to those with utility shut-off notices and rental delinquencies. If approved, a one-time payment of up to \$100 will be offered if proof of ability to pay the remaining balance is provided. Assistance can only be offered to each household once every six months.</p>  |
| First United Methodist Church, Bentonville<br>2 <sup>nd</sup> Street Food Pantry<br>(Bentonville, Bella Vista, Centerton Residents) | 201 NW 2 <sup>nd</sup> Street, Bentonville   | 273-2712 | Tues                 | 8:00 AM for number<br>11:30 – 1:00 Assistance | <p><b>Must be a resident of Bella Vista, Centerton, or Bentonville.</b></p> <p>Apply for financial assistance at <a href="mailto:sspmission@gmail.com">sspmission@gmail.com</a> Requests without all required documents and information will not be considered. Requests received after 12:00 pm (noon) Monday will be considered the following week. The requests are reviewed each Tuesday morning.</p> <p><b>Requirements:</b></p> <ul style="list-style-type: none"> <li>• Attach a picture of your photo ID (driver's license, passport, etc.)</li> <li>• Describe your request for financial help in detail - what help are you requesting?</li> <li>• Give us a phone number where you can be contacted - you will be interviewed by our volunteers on this phone number.</li> <li>• List the first and last name of all individuals living in your household, and your current address.</li> <li>• If you want help with your utilities - attach a picture of your latest utility bill</li> <li>• If you want help with your rent - attach a picture of your eviction notice or late bill and provide contact information for your landlord (name and phone number) - If we cannot contact your landlord, your request will be denied! Make sure all photos submitted with your request are readable.</li> </ul> <p>Any incomplete information will be returned to you for further clarification.</p> |

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| Our Healthy Communities                        | 506 E. Spruce St., Rogers, AR, 72757    | 636-7301              | Mon-Fri                            | 8:00-4:30pm                        | <p><b>Winter Assistance Program begins January 2026</b></p> <p><b>Regular Assistance:</b></p> <p>Approved applicants receive a one-time payment applied to the energy bill of their choice.</p> <p>It takes approximately 30 days for the payment to post to the utility account.</p> <p><b>Crisis Assistance:</b></p> <p>OHC provides connect, reconnect, or prevents disconnection with electric or gas accounts. Also, if you are at 20% or below in propane (and are not allowed to charge propane), OHC can assist with minimum delivery.</p> <p><a href="https://www.ohcnwa.org/energyassistance">https://www.ohcnwa.org/energyassistance</a></p>  |
| Black Hills Cares                              |   | 2-1-1<br>866-489-6983 |                                    |                                    | <p>Supports neighbors who are struggling to pay their energy bills.</p> <p><b>Must be a Black Hills Energy Customer.</b></p> <p>To request help, please dial 2-1-1 or 866-489-6983 to speak with an Arkansas 211 community resource specialist, text your zip code to 898-211 (TXT211) or search resources at Arkansas211.org.</p> <p><a href="https://www.blackhillsenergy.com/community/black-hills-cares#request">https://www.blackhillsenergy.com/community/black-hills-cares#request</a></p>  |
| Helping Hands, Inc.                            | 320 Airport Rd., Bentonville, AR, 72712 | 273-2511              | Mon-Fri                            | 10:00AM                            | <p><b>Utility, medical, and rent assistance available for the first 10 clients ONLY.</b></p> <p>Please arrive by 7:00am, at the latest, to be served at 10:00am. Please bring the following:</p> <ul style="list-style-type: none"> <li>• ID</li> <li>• Social Security Card</li> <li>• Utility Bill</li> <li>• Lease Contract</li> <li>• Medical bills</li> </ul>   |
| Society of St. Vincent de Paul                 | Rogers, Arkansas                        | 616-1242              | Please call and leave a voicemail. | Please call and leave a voicemail. | <p><b>Utility assistance available for Rogers and Lowell residents ONLY.</b></p> <p><b>No Rental Assistance!</b></p> <p>Please call (479) 616-1242 and leave a voicemail. They will check voicemails every Monday/Tuesday. One of their volunteers will return your call within 48 hours. If you are eligible for assistance and they have funds available for what you need, they will schedule a home visit as soon as possible to determine what type of assistance they are able to offer.</p> <p><b>No financial assistance is given out at the food pantry.</b></p> <p>Criteria for receiving financial assistance if funds are available:</p> <ul style="list-style-type: none"> <li>- Families are helped regardless of race, religion, or national origin.</li> <li>- Family must live in Rogers or Lowell or be parishioners of St. Vincent de Paul church.</li> <li>- Families may receive financial assistance only once every 6 months.</li> <li>- Home visits are always necessary.</li> </ul> |
| Holy Trinity Lutheran Church Pastors Fund Care | 1101 W. Hudson Rd., Rogers, AR 72756    | 636-1135              | Thu-Fri                            | 2PM-4PM<br><b>Call before hand</b> | <p><b>Pastor's Care Fund.</b></p> <p>Please call to check if you are eligible for financial assistance.</p> <p><a href="https://www.holytrin.org/#hello">https://www.holytrin.org/#hello</a></p>   |

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| St. Stephen Benevolent Conference                               | Bentonville, AR   | 696-9361      | Please call and leave a voicemail. | Please call and leave a voicemail. | <b>Utility and rent assistance to individuals and families in the Bentonville, Bella Vista, Cave Springs and Centerton areas ONLY.</b><br>Please leave a voicemail with the following information: <ul style="list-style-type: none"><li>- Name</li><li>- Phone Number</li><li>- Brief description of your immediate need</li></ul> The church checks messages on Mondays and Thursdays. If they have funds, they will call you back with additional information.   |
| Second Mile Ministries  | 315 W. Maple St., Fayetteville, AR 72701 (Herritage Hall) | 521-4787      | Mon, Wed, Fri                      | 9:00AM-12:00PM                     | Second Mile seeks to reach out to the broader NWA community by meeting needs of food, clothing, monetary aid in small amounts, rent, utilities and some medications.<br><a href="https://ubcfayetteville.org/second-mile-ministry/">https://ubcfayetteville.org/second-mile-ministry/</a>   |
| Genesis House – Siloam Springs                                  | 1402 N. Inglewood St., Siloam Springs, AR 72761           | 549-3438      | Mon – Fri                          | 9:00am-11:30am                     | Depending on funding, assistance for emergency shelter, eviction notices, or 1st month's rent/deposit will be available.<br><a href="https://www.genesishousesiloam.com/">https://www.genesishousesiloam.com/</a>   |
| Family Network Inc., Diaper Collective                          |   | 755-4052      |                                    |                                    | At the Diaper Collective, we distribute diapers to our partner agencies; these are programs in the Northwest Arkansas community that are already serving children and families.<br><b>Do you need diapers? Find the closest partner agency near you here:</b><br><a href="https://www.familynetworkwa.com/needdiapers">https://www.familynetworkwa.com/needdiapers</a>  |
| Arkansas REALTORS® Association, Hearts and Homes                | 11224 Executive Center Dr., Little Rock, Arkansas 72211   | 501-225-2020  | Mon – Fri                          | 8:30AM-4:45PM                      | Grants are available to help pay rent, mortgage, utilities, or other every day housing-related expenses. Hearts & Homes of Arkansas does not provide housing to anyone, nor do they assist in finding housing.<br>There is a \$2000 limit per applicant, and grants are given at the discretion of the Hearts & Homes Board of Directors based on the need and qualifications of the applicants.<br>Please see website for grant application, requirements, and eligibility.<br><a href="https://www.arkansasrealtors.com/consumers/hearts-and-homes">https://www.arkansasrealtors.com/consumers/hearts-and-homes</a> |
| Crawford-Sebastian Community Development Council, Inc. (C-SCDC) | 1617 S. Zero St., Fort Smith, AR 72918                    | 785-2303 x110 |                                    |                                    | <b>The weatherization assistance program.</b><br>Households with incomes that do not exceed 200% of Poverty Guidelines as determined by the Department of Energy (DOE) may be eligible for the Weatherization Assistance Program. In addition, those households with a member receiving SSI are categorically eligible. Due to limited funding, priority points are awarded to households with members who are elderly, handicapped, children under 19, or Native Americans.<br>Please apply through the C-SCDC and call for additional questions.<br><a href="http://www.cscdc.net">www.cscdc.net</a>                |

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| Care Community Center Tax Center     | 2510 N. 17 <sup>th</sup> St., Ste 202, Rogers, AR, 72756 | 246-0104<br>Select Option 2 | Mon-Fri<br>1 <sup>st</sup> Sat<br>3 <sup>rd</sup> Sat | BY APPOINTMENT ONLY!            | <p><b>The CARE Community Tax Center in Rogers provides FREE tax preparation beginning January 26, 2026, through April 15, 2026, by appointment only.</b></p> <p>We prepare:</p> <ul style="list-style-type: none"> <li>• The current tax year return</li> <li>• Prior-year tax returns back to 2019</li> <li>• Amended tax returns back to 2019</li> </ul> <p>Things we cannot prepare:</p> <ul style="list-style-type: none"> <li>• Farm income</li> <li>• Sale of digital currency</li> <li>• Rental income</li> <li>• Self-employment returns with a loss</li> <li>• Business tax returns (separate from Schedule C self-employment)</li> </ul> <p>Please call or make an appointment online: <a href="https://carecc.org/tax-center/appointments-2026.html">https://carecc.org/tax-center/appointments-2026.html</a></p> |
| Credit Counseling of Arkansas (CCOA) | 1730 SE Moberly Lane, Ste. 3, Bentonville, AR 72712      | 1-800-889-4916              | Mon-Thurs<br>Friday                                   | 8:00am-5:00pm<br>8:00am-12:00pm | Free one on one financial counseling including budget counseling, debt elimination counseling, credit report review/counseling, and housing counseling for pre-purchase or mortgage delinquency. <a href="http://ccoacares.com">ccoacares.com</a>  |

#### Wireless, Free Gov. Phone and Internet Services

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| Safelink Wireless              |  |  |  |  | Lifeline is a program providing free cell phone service* for eligible customers. For more information and eligibility, please check their website: <a href="https://www.safelinkwireless.com/">https://www.safelinkwireless.com/</a>  |
| Tru Connect                    |  |  |  |  | TruConnect provides a free wireless phone plan for eligible customers. For more information and eligibility, please check their website: <a href="https://www.truconnect.com/">https://www.truconnect.com/</a>  |
| Assurance Wireless by T-Mobile |  |  |  |  | FREE monthly calls, text and data<br>FREE Android™ Smartphone (new customers only)<br>\$0 cell phone bill<br>No credit checks. No annual contracts. No activation fees<br>For more information and eligibility, please check their website: <a href="https://www.assurancewireless.com/Partner/bwin">https://www.assurancewireless.com/Partner/bwin</a> |
| Standup Wireless               |  |  |  |  | A government benefit program for low-income households. When you qualify, we offer a free monthly service that includes minutes, text and data. For more information and eligibility, please check their website: <a href="https://standupwireless.com/">https://standupwireless.com/</a>   |
| AirTalk Wireless               |  |  |  |  | FREE plans vary by state, please check their website for more information and eligibility: <a href="https://airtalkwireless.com/">https://airtalkwireless.com/</a>  |